

Privacy Policy

At RECOSmart we consider the privacy of our visitors to be extremely important. This privacy policy document describes in detail the types of personal information collected and recorded by RECOSmart and how we use it.

Users

Users are required to login with their registered Mobile Number to access the app for obtaining details of services, submit referrals to your contacts and request information about services such to developers. Personally, Identifiable Information (PII) the Website requires Users to provide their name, contact information including email address and a phone number to register as a User. RECOSmart may also collect sensitive personal data (such as information relating to a person's health, sexuality, ethnicity or politics) ("Sensitive Data") based on the nature/type of the Service Request made by the User.

Log Files

The information inside the log files includes internet protocol address, browser type, Internet Service Provider(ISP), date and time of your service request, device information including type of device, settings of device, Operating system(OS), Crash data, Unique Device Identifiers, Device Location, Number of clicks, information to analyse trends, track users movement around the site and demographic information such as postcode, address, preferences and interests; Other information relevant to User surveys and/or offers.

RECOSmart uses cookies, web beacons to information about visitors preferences, to record user-specific information on which pages the site visitor accesses or visits, to personalize or customize our content based upon visitors browser type or other information that the visitor sends via browser/app and how you access third party websites.

Some cookies may be connected with third party companies or websites. Also, some of our advertising partners may use cookies and web beacons on our site. The terms of use of such cookies are by this Policy and the Policy of the relevant third-party company or website. These third-party ad servers or ad networks use technology in their respective advertisements and links that appear on RECOSmart and which are sent directly to your browser. They automatically receive your IP address when this occurs. Other technologies (such as Web Beacons) may also be used by our site's third-party ad networks to measure the effectiveness of their advertising campaigns and/or to personalize the advertising content that you see on the site. RECOSmart has no access to or control over these cookies that are used by third-party advertisers.

You can usually modify your browser setting to decline cookies if you prefer. If you disable cookies you may be prevented from taking full advantage of the Website/app because it may not function properly if the ability to accept cookies is disabled.

Service Experts

RECOSmart collects PII from Service Experts offering their products and Services. This information is partially or completely accessible to all visitors using RECOSmart's website or mobile application, either directly or by submitting a Service Request. Service Experts are required to create an Account to post any information about them and when they create an Account with RECOSmart, will be required to disclose information to cater the Users needs/Service Requests. The type of PII that RECOSmart collects from Service Experts varies based on a particular interaction with the Website or mobile application including your payment information.

If RECOSmart deem it necessary, in its sole and absolute discretion, may also ask for and collect supplemental information from third parties, such as information about Service Experts' credit from a credit bureau (to the extent permitted by law), or information to verify any identification details provided during registration.

Children Information

We believe it is important to provide added protection for children online. We encourage parents and guardians to spend time online with their children to observe, participate in and/or monitor and guide their online activity. RECOSmart does not knowingly collect any personally identifiable information from children under the age of 13. If a parent or guardian believes that RECOSmart has in its database the personally-identifiable information of a child under the age of 13, please contact us immediately (using the contact in the first paragraph) and we will use our best efforts to promptly remove such information from our records.

Online privacy policy only

This privacy policy applies only to our online activities and is valid for visitors to our website/app and regarding information shared and/or collected there. This policy does not apply to any information collected offline or via channels other than this website/app.

Consent

By using our website/app, you hereby consent to our privacy policy and agree to its terms. You expressly consent to RECOSmart's use and disclosure of your information and Sensitive Data in the manner set down in this Privacy Policy. If RECOSmart wishes to use your personal data for a new purpose, it will seek your permission before doing so.

Updates

This Policy is subject to change from time to time. RECOSmart encourages you to check this page from time to time to ensure that you are happy with any changes. Your continued use of this Website and/ will be subject to the terms of the then-current Policy and will constitute your acceptance of this Policy and any amendments thereto. If you have any questions or comments about this Policy, please contact us at [**customercare@recos.co.in**](mailto:customercare@recos.co.in)

